

EMPLOYEE SERVICES PROVIDED BY BUFFALO MEDICAL GROUP

ECWA has retained the Buffalo Medical Group (BMG) to provide certain services to all ECWA employees during the ongoing Covid-19 health emergency. These services will include consultations, assessments and recommendations by BMG staff of medical professionals and facilities experts.

On Monday, March 30th, Dr. Robert Zielinski, BMG Associate Medical Director, and Michael Vasiloff, BMG Director of Facilities Management, toured the Service Center, Ellicott Square Building and the treatment plants. With assistance from BMG, ECWA has developed a cleaning and disinfection plan consistent with the [Guidelines issued by the New York State Department of Health](#), to limit the spread and exposure to the virus.

All ECWA employees who are not working in the field or at an ECWA facility are urged to STAY HOME AND ISOLATED. ECWA and BMG will follow the [NYDOH Guidelines](#) for releasing individuals from home isolation to perform essential ECWA work, as well as [NYDOH Protocols](#) for essential employees returning to work.

In partnership with ECWA, BMG has established a **HOTLINE** for ECWA employees to ask additional questions relating to their ability to work as an essential employee.

- 1) If you have any medical-related questions, you must contact ECWA Director of Human Resources, Dan NeMoyer (716-289-1576) to obtain the hotline number.
- 2) A BMG representative will ask your name, employee number, whether you are a patient of BMG, and other possible demographics.
- 3) BMG will make every attempt to promptly answer your call without you having to leave a voice mail.
- 4) If you are prompted to leave a voice message, you must **give your name, employee number, and a callback number**. If your call is not timely

returned, you may call the BMG answering service for assistance at (716) 630-1000.

- 5) Once a BMG representative has verified you are an ECWA employee, you will then speak to either the Associate Medical Director (Robert Zielinski, M.D.) or the Medical Director (John Notaro, M.D.).
- 6) You will be treated as a BMG patient, and your conversation with a BMG doctor will remain confidential and private. BMG will maintain notes of your phone call.
- 6) However, you must authorize BMG to release information to ECWA relating solely to your ability to perform essential work in the field or on-site.

BMG's foremost recommendations are:

- **Wash our hands throughout the day**
- **Repeatedly use hand sanitizer**
- **Avoid touching your face**
- **Stay 6-feet away from others**
- **Wear a mask when you are within 6-feet of anyone**
- **When not working, stay home & stay safe.**