

**From:** [Jeremy Hall](#)  
**To:** [foil](#)  
**Subject:** Fwd: FW: [REDACTED]  
**Date:** Tuesday, February 12, 2019 12:23:21 PM  
**Attachments:** [image002.png](#)  
[642\\_Longmeadow.jpg](#)  
[20190202\\_133604.jpg](#)  
[20190203\\_130942.jpg](#)  
[20190202\\_133550.jpg](#)

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Hello Mr. McCracken.

On Friday, February 1st, the water-main on my property (well the "right-of-way" verge section of my property) ruptured in two different spots. Obviously it was due to the tremendously cold weather, however it is the 6th time that stretch of pipe broke since I've lived at that location (since 2006). All of the ruptures occurred within the same 30-40 foot stretch of the pipe. Below is correspondence following the message I sent to the Amherst Town Supervisor. After the message was bounced to many different parties, I was informed to contact you in the hopes of getting a more permanent solution to the recurring problem.

I'm sure you're aware that water main ruptures can have some seriously devastating impacts on the surrounding environment - my driveway has been completely compromised, a patio that cost hundreds of dollars and took me weeks to install is most likely shifted and damaged, my landscaping and yard is a mud-covered mess, etc., and of course it takes a lot of resources from the ECWA to locate, dig, repair, refill, as well as disrupts the neighborhood with flooding and water shut-off, and fills the sewers with mud.

The location in question is the [REDACTED] side of my property at [REDACTED] Rd in Amherst. I've attached a few photos from these most recent ruptures but could probably find some old photos from the prior ruptures. If there's any other information I could provide, please let me know. I really hope we can find a way to help prevent more of these in the future.

Thank you for your time and dedication regarding this situation.

Sincerely,  
Jeremy Hall

--  
Jeremy Hall

[REDACTED]

*"Life would be tragic if it weren't funny"*

*-Stephen Hawking*

----- Forwarded message -----

**From:** Steven Denzler <[sdenzler@ecwa.org](mailto:sdenzler@ecwa.org)>  
**Date:** Mon, Feb 11, 2019 at 10:28 AM

[REDACTED]

Good morning Jerry,

Marc Bellacose from the Town of Amherst has forwarded me your email regarding leaks near your property. We have been experiencing a higher volume of leaks throughout our system due to the somewhat extreme weather changes in the past few weeks.

Since this is a Direct Service area (owned and operated by the ECWA), please send your email to Mr. Terry McCracken, who is the Secretary of the Authority and our FOIL Officer. He can be reached at [foil@ecwa.org](mailto:foil@ecwa.org). Please feel free to send any photos you have and any requests for information from ECWA (pipe information, leak histories, etc.).

Once we receive your request, ECWA can begin the process of investigating the issue.

Thanks,

Steve



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**From:** Bellacose, Marc <[Marc.Bellacose@amherst.ny.us](mailto:Marc.Bellacose@amherst.ny.us)>  
**Sent:** Monday, February 11, 2019 8:55 AM  
**To:** Steven Denzler <[sdenzler@ecwa.org](mailto:sdenzler@ecwa.org)>  
**Cc:** Kistner, Lisa <[lkistner@amherst.ny.us](mailto:lkistner@amherst.ny.us)>  
**Subject:** [REDACTED] Longmeadow

Good Morning Steve,

The supervisors office received the below email regarding watermain leaks at the above referenced address. I attached a screen capture as the homes frontage is along Dellwood. I believe the Dellwood waterline is the line Mr. Hall is referring to as the Longmeadow waterline is ductile and was installed in 1990. Could you please contact Mr. Hall regarding his concerns and copy Lisa Kistner (Supervisors Office). Lisa has been copied on this email.

Thank you Steve,

Marc

**Marc A. Bellacose**

**Junior Municipal Engineer**

Town of Amherst Engineering Department

1100 North Forest Road

Williamsville, NY 14221

716.631.7154 ext. 7422 office

716.631.7222 fax

[marc.bellacose@amherst.ny.us](mailto:marc.bellacose@amherst.ny.us)

On Tue, Feb 5, 2019, 4:16 PM Jeremy [REDACTED]

Hi Mr. Kulpa.

My name is Jeremy Hall and I live at [REDACTED]. We met months back when you were running for Town Supervisor and you stopped by my house. We had a nice chat about the town's infrastructure - specifically the sewer systems as I experience frequent back-ups that flood my basement with my neighbors raw sanitary sewage. I appreciated our conversation and from it have supported you ever since.

The reason I'm contacting you today is for a similar reason regarding our infrastructure. This time, at least presently, it isn't a problem regarding the water exiting our properties; it is a problem regarding our water supply.

I've been the proud owner and occupant of my home since 2006, but have suffered 7 water-main ruptures in the same 30-foot stretch of pipe that resides under the "right of way", or verge, section of my property since moving there. Just this past Friday two ruptures were caused by the immensely cold weather and heaved tons of mud on my property, flooded my lawn (some of which entered my basement), pushed up from under my driveway further deteriorating the cracks that the prior ruptures have caused, deposited loads of mud and debris on my landscaping (which my fiancée has curated so well that we've been in the Amherst Garden Walk for the past 4 years), and most likely shifted and undermined a patio that took me weeks to install.

I am aware that the severe weather can impact such pipes even when they are not in a state of dis-repair, but it is ridiculous that I have been witness to so many over such a short time-span. I have become so accustomed to them that I am now keenly aware of the strange and very quiet sound they make - a sound that made me jump off the couch Friday night and check my lawn. It was actively and massively flooding. The ECWA repair technician was searching for the main shut-off valve but his computer wasn't working - I showed him where it was as I have witnessed them shutting it off 5 times prior for the exact same pipe.

Mr. Kulpa, I am tired of this. It is evident the entire water-main line, at least the section on and near my property is in serious decay. Patching it is futile. It needs to be replaced. I'm hoping that you would agree and help me fix this issue once and for all. Please let me know what can be done about this. If there's any other information or assistance I can provide, I would be happy to do so.

I tried to attach some pictures evidencing the situation, but apparently the town email server won't allow me to. I'd be happy to share them if there's a way to do so.

Thank you for your time,

-Jerry Hall

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Jeremy Hall  
[REDACTED]

*"Life would be tragic if it weren't funny"*  
*-Stephen Hawking*

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**Jeremy Hall**

  
*"Life would be tragic if it weren't funny"*  
*-Stephen Hawking*